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## METTLER TOLEDO Balance Support Site



### Extranet website for the support on METTLER TOLEDO laboratory balances

This site is designed for our registered customers. If you own one of the following METTLER TOLEDO laboratory balances you can request access:

- XP Analytical Balance & XP Precision Balance
- XS Analytical Balance & XS Precision Balance
- XP, AX, MX, & UMX Microbalance
- X Platform & X Ex Platform
- XP Mass Comparator
- HR, HG, HB & MJ Halogen Moisture Analyzer

Our offer is:

- Download of the [newest firmware \(software\) versions](#) to ensure smooth operation
- Download of [Supplier Declarations](#) and the [Software Release Chart](#) to ensure the traceability
- Receive per email alerts about new balance software releases



Click here to register

Register here!

The registration process takes only a few seconds. And you receive by email your personal login information.

- If you already own your personal User Name and Password please [Log in](#).
- If you do not remember your Password you can [retrieve it](#).



In addition to METTLER TOLEDO customers, also **METTLER TOLEDO distributors** and **METTLER TOLEDO internal staff** can get access to the site and download valuable support information about Laboratory Balances. **[Simply register first.](#)**

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## Registration

Please choose the appropriate registration process from the list below.

- **METTLER TOLEDO customers**

To register, customers need to enter the [Balances Serial Number \(SNR\)](#).

- **METTLER TOLEDO internal staff**

To register, the internal MT employees need to enter a valid MT.com email address (e.g. max.muster@mt.com).

- **METTLER TOLEDO international distributors (MT Sales International)**

To register, distributors need to enter an Access Code and a valid email address. Please contact [✉renate.bauer@mt.com](mailto:renate.bauer@mt.com) to get the access code.

- **METTLER TOLEDO distributors (European MT-OnLine Distributors)**

To register, distributors need to enter the [Distributor Code](#).

Register yourself here

Get first your Access Code

# Registration Form

Registration Form

**User name** ■  
Enter a user name, usually something like 'jsmith'. No spaces or special characters. User names and passwords are case sensitive, make sure the capslock key is not enabled. This is the name used to log in.

  
**E-mail** ■  
Enter email address  
**First name** ■  
Enter first name  
**Last name** ■  
Enter last name  
**Company** ■  
Enter company  
**Access Code** ■  
Enter Access Code  
**I'm interested in technical information.** ■  
I subscribe.

Yes  
 No

Enter your personal login name

Enter your company email address

Enter your name

Enter your family name

Enter your company name

Enter the acces code you got from MT

Welcome ,

You have been registered as a member of the METTLER TOLEDO Balance Support Site, which allows you get information about laboratory weighing products.

Please activate your account by visiting

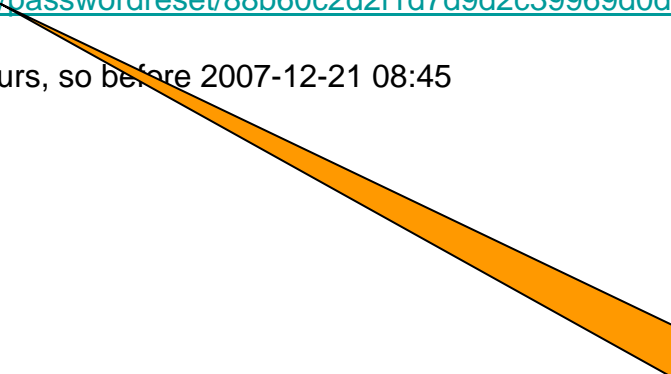
<http://www.mettler-toledo-support.com/mt-bss/passwordreset/88b60c2d2f1d7d9d2c39969d0d15da71?userid=sz>

You must activate your account within 168 hours, so before 2007-12-21 08:45

With kind regards,  
Your portal administrator

Vito Mediavilla

Mettler-Toledo AG  
Laboratory & Weighing Technologies  
E-Commerce Manager  
Im Langacher, P.O. Box LabTec  
CH-8606 Greifensee, Switzerland  
Tel. +41 44 944 25 11  
vito.mediavilla@mt.com  
www.mettler-toledo-support.com



Click here to  
enter a  
password

## Set your password

Please fill out the form below to set your password.

New Password

**My user name is**  
Enter your user name for verification.

  
**New password**  
Enter your new password. Minimum 5 characters.  
**Confirm password**  
Re-enter the password. Make sure the passwords are identical.  

Enter your  
chosen user  
name

Enter a  
password

Repeat the  
password

Register it

you are here: **home**

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### Password set

Your password has been set successfully. You may now log in with your new password.

[log in](#)

**Login Name**

**Password**

[Forgot your password?](#)

[New user?](#)

Now you are able to enter with your user name and password

news